

Manor Royal News



THE OFFICIAL MAGAZINE OF THE MANOR ROYAL BUSINESS DISTRICT



Featured in this issue:

- Gatwick Road Roundabout resurfacing • More infrastructure investment
- Charity Football Tournament • Become a Director of the Manor Royal BID • New BID Team members

Plus news from Ampito, Network Blinds, Newline Plastics, Charlie's Deli, TDM, Lime Finance, Harwoods, Hendy Nissan and more

Inside Track with Steve Sawyer

Welcome to the latest issue of Manor Royal News, the only magazine dedicated to life and business on the Manor Royal Business District.



Even though we are now into our third five-year term and have been going since 2013, it feels like a new phase for the BID. Life is sometimes about embracing change, and we've seen quite a bit of that recently.

In the BID Office we welcomed two new members of the team - Helen and Sam - who bring with them a new burst of energy to the events and projects we are committed to delivering.



Gary Tomlinson of SOS Systems, who we introduced in a previous issue of Manor Royal News, is a recent new addition to the Board while two existing Directors with 18 years between them step down, and we start the recruitment for more new blood.

In July we launched a new project focussing on sustainable travel (Move It) and in September we start discussions about a possible new initiative around CSR and social value.

New buildings are springing up all over Manor Royal, we've secured planning consent for the next park area and begin design work for those to follow.

On top of that we have a new Government and a new MP for Crawley, Peter Lamb, who we are delighted will be speaking at this year's Manor Royal Matters event in November.

But as good as that all is, and it is all good, we must never overlook what we have and we should never take it for granted.

Chris Oxlade, our marketing lead, completed five years with the BID in July and continues to be an important and popular member of the team.

Two of our directors - Trevor Williams (Thales) and Paul Searle (P&H Motorcycles) - have been with us since the beginning and provide a wealth of experience and consistency at Board level.

We have a number of organisations and partners we work

with who continue to provide brilliant services and support to Manor Royal businesses and people from travel discounts to free jobs boards, to discounted training, volunteering and so much more. I value and respect them all.

Among all the changes across the Business District we are blessed to have companies who have been here for many years who remain committed to the area, without whom the place wouldn't be what it is today and who anchor our local community. Too many to mention.

And through all the changes, the Manor Royal BID remains totally committed to delivering the Business Plan voted for by businesses and to ensuring the Business District is a great place to work and trade from.

A good place, like a good team, needs balance. I think we have that in Manor Royal. Whether you are a new or an established reader of Manor Royal News, I hope you enjoy it and I look forward to seeing you at one of our events soon.

Steve Sawyer
Executive Director, Manor Royal BID



Manor Royal United in Charity Football Tournament

Manor Royal BID's (Business Improvement District) Charity 6-a-Side Football Tournament saw fifteen companies from the business district battle it out at K2 Crawley on Tuesday 12 June.

In a hotly contested finale, Marshall Volkswagen Gatwick's Sales Team claimed victory over SOS Systems on penalties to seize the 2024 title.

The annual tournament brought together 120 players across 15 teams, including AAR, AIM, Avionics Support, Boeing, CGG, Frontier Pitts Ltd, L3Harris, Signia, Marshall VW Gatwick, People's Pension and TLC.

The friendly competition included three penalty shoot-outs and £100s raised for Dementia UK and St Catherine's Hospice.

The Manor Royal BID passed on their deepest thanks to the companies that took part and their appreciation for the referees and to Dave Downey at Everyone Active and the Crawley Town Community Foundation for their support.

Steve Sawyer, Executive Director of Manor Royal BID, commented:

"The football tournament is one of the ways we bring Manor Royal companies together and help to nurture a sense of community. This was the 10th tournament we have organised and we were delighted to, once again, raise funds for two very worthy causes. Thanks to everyone that took part."

Dave Downey - Activity and Wellbeing Manager for Everyone Active's Crawley contract, said:

"This was the 10th workplace health football tournament I have organised in partnership with the Manor Royal BID and Crawley Town Community Foundation. Workplace health and wellbeing is so important and physical activity is a key ally in achieving that. It is always great to see well over 100 people coming together to take part and have some fun at K2 Crawley after their working day, whilst also raising money for worthy causes.

I look forward to continuing this



successful partnership at our next event in September - the Manor Royal Workplace Netball tournament."

Captain of the winning team, Kieron Verrell of Marshall VW Gatwick, said:

"Big thanks to Steve and the guys who put the tournament together. Every year the lads look forward to the Manor Royal Tournament. Around March our sales board becomes a Tactics board. After four years, we finally have the trophy. It is always good fun for a good cause and a great team bonding exercise. We will definitely be trying to retain the title next year for sure, so I fully expect a target on our backs."

For future events from the Manor Royal BID, see

www.manorroyal.org/events



Sign up to receive the monthly eBulletin for the latest news as it happens

CRAWLEY GROWTH PROGRAMME PHASE III



- The Crawley Growth Programme is a public-private partnership including Crawley Borough Council, West Sussex County Council, Gatwick Airport, Metrobus and Manor Royal BID.
- It is responsible for delivering over £60m of improvements across the town to support the economic development of the town, including Manor Royal.
- Previous phases of the Crawley Growth Programme have delivered a number of notable improvements in Manor Royal, including: improvements to Gateway 1, digital advertising screens, new crossing points, junction and signal improvements, walking and cycling improvements, new road surfacing and a new dedicated bus and transport corridor along Manor Royal.
- The current phase of the programme is helping to fund the new Move It initiative for the next two years to help companies and their staff understand the benefits of the Crawley Growth Programme and how to realise the benefits of sustainable travel.
- The next phase is already in the planning and involves widening Manor Royal road at the western end to accommodate a full length dedicated bus lane along both sides of Manor Royal plus further resurfacing works.
- Improvements to cover a length of 350 metres from the Crawley Business Quarter to London Road.

- As well delivering improved road surfaces, the scheme will help improve bus reliability and prevent traffic backing up while the bus stops outside of Thales.
- The scheme also complements previous phases of work and the proposed super hub bus stop and micropark area at Manor Royal Central.
- A preliminary design for the scheme has been worked up with work likely to begin in October 2024. More details will follow and be published at www.manorroyal.org/cgp



MANOR ROYAL GATEWAY 1 RESURFACING GATWICK ROAD ROUNDABOUT - WORKS & DIVERSION



The Manor Royal BID team has long-held aspirations to transform and regularly refresh all the gateways to the Manor Royal Business District.

Manor Royal's Gateway 1 is located on Gatwick Road adjacent to the dual carriageway leading from the M23 and the Hazelwick Flyover. It is Manor Royal's busiest access point with around 30,000 vehicles travelling between the Gatwick Road, Hazelwick flyover and the Manor Royal road roundabout daily.

The Manor Royal BID has led several large projects to improve this important entrance area to the Business District, including:

2014 - Crawter's Brook People's Park opened - 7.5 acre site that the Manor Royal BID reclaimed and turned into a multi award-winning park, with the opening and welcoming entrance just off the Gatwick Road roundabout.

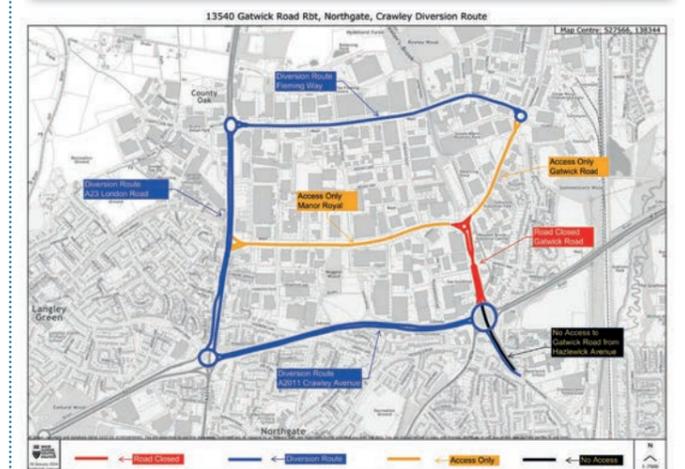
2019 - Works to vastly improve the busy entrance to Manor Royal Business District were completed thanks to the Crawley Growth Programme - a £60m programme of investments and projects to upgrade local infrastructure. The upgrades included landscaping with new trees, plants and railings, public art and formalised car parking in front of the Bank Precinct.

While roads and highways are not under the remit of the Manor Royal BID, we constantly report faults and issues and work with the highways authorities to improve the roads in Manor Royal. We are delighted that in September 2024, West Sussex County Council will be starting extensive resurfacing works from the Gatwick Road roundabout to Hazelwick Flyover.

Steve Sawyer, Executive Director of Manor Royal BID said; "Since the start of the BID in 2013, we have worked with West Sussex County Council to identify and improve the infrastructure in Manor Royal. We understand the increasingly difficult challenges Councils face but can point

to multiple ways the infrastructure of the Business District has been improved by close working with both the County and Crawley Borough Councils. The planned improvement to this area has been on the list for a while and is so badly needed. My thanks to the officers and Councillors of the Council who have supported the scheme."

The roadworks will be taking place from Monday 16th September to Friday 27th September, with various road closures and diversions in place. For full details, see www.manorroyal.org/roadworks



**GATWICK ROAD ROUNDABOUT RESURFACING
16 - 27 SEPTEMBER
CLOSURES AND DIVERSIONS IN PLACE**

SPOTLIGHT ON SECURITY

with PCSO Katie Edwards



The Manor Royal BID provides a range of services to help protect Manor Royal businesses and reduce crime. None of these services are a replacement for measures individual businesses ought to take to protect themselves and their staff.

Businesses ought to see security services provided by the Manor Royal BID as an enhancement to their own security arrangements, in addition to those provided by the police, to make Manor Royal as safe as possible.

Sussex Police PCSO Katie Edwards is part of the Neighbourhood Policing Team covering Manor Royal. We spoke to her about her role in helping keep the business district secure.

Q: Who are you and what do you do?

As a PCSO we assist in solving local challenges by getting out into the community, meeting different people and offering advice and support. Alongside this, we support our Police colleagues with their enquiries, build rapport with the public, businesses and provide crime prevention and personal safety advice.

Q: How do you support Manor Royal?

We conduct highly visible foot patrols around Manor Royal, reassuring the public and providing crime prevention advice to businesses.

Local officers support the Manor Royal Rangers, conducting joint foot patrols and have access to the Manor Royal Shop Watch radio and this remains with officers on duty and we work closely alongside the Business Crime Reduction Partnership, to pro-actively prevent incidents in the local community.

Q: Why is it important to report crime?

It is extremely important for incidents to be reported to Sussex Police, to ensure the Police are aware of issues in the local area. This allows for us to appropriately respond and work closely with partner agencies, if required, to tackle issues or anti-social behaviour.

Q: What do the police do with the crime reports?

When Sussex Police receive a report, this is processed in our control room and appropriately risk assessed, graded and sent to the most appropriate department to respond.

For shoplifting incidents, there are multiple orders that can be put in place to deter this activity from occurring. If an individual is regularly shoplifting, officers can issue that person with a Community Protection Warning. This gives an individual a warning of their behaviour and how this is impacting the local community. A CPW sets out a list of conditions, which they must follow. If this warning is breached, then this will be progressed to a Community Protection Notice. If a CPN is breached, then that individual can be arrested, where a Criminal Behaviour Order application will be considered and created. A CBO is issued by the courts, setting out a list of conditions in relation to their offending.

Q: Any top tips?

For businesses within Manor Royal, I would strongly advise shops to utilise the Disc app. This is an extremely effective way to report incidents, where if this is logged as a crime, it will be pushed through to Sussex Police.

DISC is an online information-sharing system that helps all kinds of communities to reduce low-level crime and anti-social behaviour. This system is a powerful, yet easy way to share current awareness information, view galleries of offenders, submit reports of incidents and react quickly to immediate safety or security threats.

Disc has been extremely successful, where this has led to police forces adopting the Disc Partnership Engagement platform. This allows for the Police to better deliver some of their own crime reduction initiatives.

www.manorroyal.org/security



WELCOME TO THE MANOR ROYAL TEAM

We are delighted to introduce two new members of the Manor Royal BID team...



Samantha Bertie joined us in February as our Sustainability Manager. Her post is initially funded for two years with a focus on delivering large parts of the BID's Sustainability Action Plan as well as overseeing the Crawley Growth Programme funded Move It initiative. No stranger to Manor Royal, Sam has previously worked for Thales and L3 before pursuing various freelance business development, operations and PR assignments. Contact Sam

to talk about all things sustainability and to find out how the Move It project can benefit your business and staff by making it easier to chose healthier, cheaper and greener travel options.



Helen McLaren might already be a familiar face to those who regularly attend BID events that she attended on behalf of Manor Royal based The Westwood Organisation, where she spent 7 happy years prior to joining the BID dealing with business development and account management. Helen takes up the role of Engagement and Events Manager overseeing our events programme, looking after the BID Board

and handling people related projects. If you have a query about the BID, you're new to the BID area or want to join in on one of our events then do get in touch with Helen who would be happy to help.

Meet the BID Team at

www.manorroyal.org/meet-the-team

MOVE IT TOWARDS A SUSTAINABLE MANOR ROYAL

Join us on Wednesday 18th September during lunchtime for an event to launch our new "Move it" initiative!

"Move it" is a new initiative launched by Manor Royal BID, aligned with the BID's "Sustain & Renew" objective. It is a partnership between several members of the Crawley Growth Program, including West Sussex County Council, Crawley Borough Council, Metro Bus, and Easit.

We are determined to encourage staff to move more sustainably, and this event will kick off our efforts to achieve just that. The venue for the event will be at Virgin's HQ on Crawley Business Quarter, so be sure to hold the date on your calendar.

The "Move it" initiative is a significant step in promoting sustainable and healthy travel options among staff. The aim is to inspire everyone to be more active as part of their routine commute to work such as walking, cycling, carpooling, or using public transportation. By doing so, we can all contribute to reducing our carbon footprint and promoting a healthier lifestyle.

Everyone and anyone from across Manor Royal is welcome to come along. It's a fun, informal roadshow style event



This project is brought to you by the Crawley Growth Programme

where you will be able to find out more about "Move it" and whole a lot more, including free bike checks, free health checks, free bike security mark-ups and registration with Sussex Police, information about how to get cheaper travel on buses and trains, advice on more sustainable travel, there may be even a few freebies and more.

Drop in anytime between 12pm and 2pm at Virgin's HQ on Crawley Business Quarter.

www.manorroyal.org/move

AMPITO CELEBRATES INTERNATIONAL SUCCESS AND ECOVADIS BRONZE MEDAL ACHIEVEMENT

Ampito, an international Networks and Cybersecurity provider operating out of Manor Royal, has recently been awarded the prestigious Bronze EcoVadis Medal in recognition of its commitment to sustainability and ethical business practices. This accolade places Ampito in the top 35% of companies assessed by EcoVadis, a leading provider of business sustainability ratings. EcoVadis evaluates over 130,000 companies across more than 220 industries and 180 countries.

Global reach, local impact:

Operating in 16 countries worldwide, Ampito leverages a wealth of experience to deliver IT solutions that drive transformation, growth, and efficiency. By partnering with the world's leading hardware, software, and connectivity vendors, Ampito provides best-in-class products and services tailored to meet specific client needs.

Ampito's services include:

- RedSpam: Ampito's RedSpam brand

has been providing a comprehensive suite of cybersecurity solutions designed to safeguard organizations against evolving cyber threats. With a team of seasoned experts cutting-edge technology, RedSpam has been delivering proactive threat detection, incident response, and continuous monitoring to protect critical assets and data for over twelve years, which is quite the pedigree. Services include threat intelligence, vulnerability assessments, endpoint protection, and secure cloud solutions, ensuring organizations can mitigate risks and comply with industry regulations.

- RedSwan has established itself as a leader in managed network services. RedSwan empowers businesses to optimize network infrastructure, enhance application performance, and ensure seamless connectivity across distributed locations. RedSwan's comprehensive solutions redefine how enterprises connect, collaborate, and thrive.

"We are delighted to have received the Bronze EcoVadis Medal, which

reaffirms our core values of integrity, transparency, and responsibility across all facets of our operations," said Manny Pinnon, Founder, Ampito Group. "This prestigious award is a testament to our commitment to sustainable and ethical business practices, and we will continue to uphold these principles as we drive innovation and growth."

While gaining the EcoVadis accreditation is a sign of Ampito's commitment to sustainability, it also recognises the increasing importance our customers place upon this issue. Ampito's international presence enables it to support businesses globally, reducing environmental impact by sourcing and implementing locally. This accolade further solidifies the company's position as a leader in the IT solutions industry, delivering excellence and maintaining high ethical standards.

www.ampito.com



NETWORK BLINDS CELEBRATES OVER 30 YEARS IN MANOR ROYAL

Network Blinds, a leading supplier of high-quality blinds for commercial and residential customers, is proudly celebrating over three decades in the Manor Royal Business District.

Since first opening their doors in 1992, Network Blinds has been a fixture in Manor Royal, the largest business park in the South East region. With close proximity to Gatwick Airport and major transportation routes, the location has been ideal for the blind company's growth and success over the years.

"We feel incredibly fortunate to have called Manor Royal home for so long," said Sarah Seager of Network Blinds.

"This thriving business community has provided the perfect environment for our company to flourish, while allowing us to conveniently serve commercial and residential customers across Sussex, Surrey and beyond."

From its showroom on Metcalf Way, behind County Oak Retail Park, Network Blinds offers an extensive range of window blinds, shutters and curtains. The company's highly trained team prides itself on providing expert advice and top-quality product installation for clients.

"We've spent over 30 years building relationships and a loyal customer base here in the Crawley and Manor



Royal area," added Sarah. "As both our local community and business district continue to evolve, we look forward to many more decades of offering the very best in window blinds from our Manor Royal home."

In addition to celebrating its long-standing Manor Royal presence, Network Blinds recently unveiled a re-designed website, allowing customers to browse products and learn more about the company's services.

www.networkblinds.co.uk

NEWLINE PLASTICS IN THE HEART OF MANOR ROYAL

Newline Plastics are a second-generation, family-run business, calling Manor Royal Business District their home since the year 2000. Charlie Bourne leads the top-rated uPVC company in the region, taking over the reins from his Dad, Andy, back in January 2020.

Over the past 24 years, Newline Plastics have supplied local trade and construction companies with market-leading PVC-u products and first class service, making Newline Plastics a leading and well regarded local supplier. The company also provides a range of products for the domestic market.

Managing Director, Charlie Bourne says, "The Manor Royal business

community is one of the major reasons we've made the business district our home for nearly 25 years. Manor Royal companies support each other and we're delighted to have supplied Spraytech, Network Blinds and other local businesses with our products."

He also commented, "We also provide a range of products for the domestic market and many people who work on Manor Royal come to us for home roofing, cladding and guttering products too"

Newline Plastics stock high-end, market-leading uPVC products such as fascia's, soffits, guttering and window products through to roofing and underground drainage for commercial and domestic markets.



See Newline Plastics on Enterprise Court, Metcalf Way, behind County Oak Retail Park.

www.newlineplastics.co.uk

SIXPENNY GROUP SET TO DEVELOP MANOR ROYAL EV CHARGING HUB

Real estate investor and developer Sixpenny Group has revealed plans to create a state-of-the-art Electric Vehicle Super Charging Hub in Manor Royal.

The project will see a redundant 19,000 sq.ft office block demolished and replaced with a 28 charging bay hub and two prime retail and restaurant units, which the developer is letting to a national supermarket and food-on-the-go operator.

Acquired off market, the one-acre site is on Gatwick Road in the heart of the Manor Royal Business District. Planning permission for the charging hub is currently being sought and it's anticipated the facility will be open to customers in early-to-mid 2025.

It will provide 28 charging bays with a mixture of 22, 180, 240 and 400 kilowatt chargers, with eight dedicated charging stations for long wheelbase commercial vans.

The hub will also feature a high specification BESS (Battery Energy

Storage System) capable of providing one megawatt output for 2 hours (2 MVA).

In addition to 5,500 sq.ft of retail and restaurant units, the site will also feature a 'pocket park' providing a space for customers and the public.

Sixpenny Group are developing the new facility with joint partners Arcus-PCD.

Sixpenny Group and Arcus-PCD previously collaborated at Manor Royal business park on the Gemstone Building, an 83,000 sq.ft warehousing and logistics facility that was pre-let to parcel delivery giant Evri and sold to CBRE Global Investors in September 2022.

Egor Shestakov, Director of Sixpenny Group, said: "This is a fantastic opportunity to transform unproductive office space into EV facilities that are very much in demand within the UK's largest industrial Business Improvement District.



"As a purpose-driven SME we're focused on opportunities like this where our vision and commitment to sustainability and community will deliver long-term value for all stakeholders."

David Bowcock, Director of Sixpenny Group, said: "Working with our partners at Arcus-PCD we have a strong track record of creating highly investible assets and are looking forward to bringing another world-class development to Manor Royal. The new charging facility will help address the growing demand for rapid chargers, which are currently in short supply.

"With its proximity to the airport and other transport networks the location is booming, so bringing high quality EV charging capacity and facilities will help underpin its sustainable growth."

'KNOW YOUR NEIGHBOUR' SHOWCASES THE VAST ARRAY OF BUSINESSES ON MANOR ROYAL



Manor Royal Business Improvement District (BID) held its much-anticipated 'Know Your Neighbour' event at The Hawth Crawley in May.

The flagship event of Manor Royal BID's events calendar brought together companies from across Manor Royal Business District for a day of networking, knowledge sharing, and collaboration.

The 'Know Your Neighbour' event is designed to foster stronger connections among the diverse businesses operating within Manor Royal. Attendees had the opportunity to meet fellow business owners, discover potential partnerships, and learn more about the resources available from the business district. The event aligns with Manor Royal BID's mission to create a thriving business community by enhancing the local business environment and encouraging collaboration.

Key Highlights of the Know Your Neighbour included;

Networking opportunities, exhibitor stalls, informative sessions and business support services from the Manor Royal BID, all to help businesses grow and succeed.

Steve Sawyer, Executive Director of Manor Royal BID, commented: *"The Know Your Neighbour event is a fantastic celebration of what is great about the Business District. It's a privilege for the team to organise these events and be reminded of the diversity, talent and tangible sense of community that exists in Manor Royal and supercharges everything we do."*

Alongside a range of other projects and services delivered by the BID throughout the year to improve the area, Manor Royal businesses can take advantage of a full programme of events to help build a more connected community and promote local trade.

Find out about other Manor Royal events at www.manorroyal.org/events



Starboard Hotels Opens New Hotel in Manor Royal

Award winning hotel owner and operator Starboard Hotels has announced the opening of their premiere Gatwick Airport hotel, Ibis Styles Gatwick, following a £14m refurbishment and redevelopment.

The exciting 182-bed hotel is already creating a buzz with guests, holidaymakers and business travellers, who are enjoying a unique Wanderlust themed stay at this stylish hotel.

The hotel, situated close to Gatwick, the world's busiest single runway airport, has undergone a complete transformation including an additional floor providing expanded bedroom capacity at its Manor Royal location, rebranding to become an Ibis Styles property.

The new look hotel offers an exceptional guest experience, enhanced by contemporary designed rooms complete with 50-inch televisions, an exciting lobby and lounge area, and with photo opportunity art pieces including a vintage Fiat 500, reflecting the wanderlust theme.

The hotel features a number of impressive amenities, including free unlimited Wi-Fi, and accessible, ambient and family rooms, as well as a 130-cover restaurant, catering for hotel guests and the local community.

The hotel boasts impressive green credentials, including



going fully electric, with hot water being generated by two heat pumps.

All guest rooms contain an energy-saving occupancy sensing system to maintain desired temperatures when occupied, but without wasting power on empty rooms.

Further energy-saving features include exceptional insulation, well above statutory requirements, and LED lighting throughout - including motion sensors where possible.

Even the showers in the sleek, modern bathrooms are set to release the optimum volume of water for a comfortable shower that reduces waste.

General Manager Simon Fordham said: "This is a unique opportunity to stay in Gatwick's premiere hotel.

"Ibis Styles Gatwick is the newest player in the Gatwick market, and thanks to the dedication of our team, we are sure to become a runaway success."

As well as creating 50 new local jobs, Simon and the hotel team have reached out to the local community and neighbouring businesses and are planning a number of events.

☐ www.starboardhotels.com/london-gatwick-airport

DISCOVER HENDY NISSAN, THE TRUSTED CHOICE

Hendy Nissan Van Centre is the new hub for all things commercial in Manor Royal.

From sales to service, MOTs and everything in between, their expert Nissan team is dedicated to ensuring your vehicle is fit for the job and fit for the road!

And there's an exclusive special offer for Manor Royal companies or anyone working on Manor Royal.

Order your brand-new Nissan van, registered by the 30th of November 2024, and receive up to £250 off accessories! (t&c's apply)

At Hendy Nissan, there is a wide range of Commercial Vehicles:

Diesel: Ideal for long-haul journeys and heavy-duty tasks, our diesel vans offer robust power and excellent fuel efficiency.

Petrol: For those who value flexibility and lower initial

costs, our petrol vans provide smooth performance and superb versatility.

Electric: Embrace sustainability and make the electric switch with their cutting-edge electric vans. Enjoy zero emissions, reduced fuel costs, and cost-effective maintenance.

Hendy Nissan Van Centre in Manor Royal - Driving Your Business Forward

☐ www.hendynissan.co.uk



TDM EV - Electric Vehicle Charging Solutions

TDM EV is your local partner providing innovative EV charging solutions. We offer specialist turnkey EV charging services tailored for commercial and public spaces.

From installation to maintenance, our high-speed and user-friendly chargepoints help businesses reduce their carbon footprint and promote cleaner, greener mobility.

Any business in Manor Royal can benefit from a free survey and a 15% discount on orders for EV chargepoints placed until the end of November (Code MR15).

Our experience of working in the highly regulated Railway Industry stretches back over 20 years. TDM's ongoing contracts and repeat business are testimony to the continuously high standards that we achieve. Our bespoke B2B services include survey, design,

manufacture, supply, installation, testing, certification, maintenance, and support.

Join us in making Manor Royal a leader in advanced sustainable transportation. Contact us today to for a quotation and how we can enhance your business for staff, employees, and customers satisfaction, as well as learn how you can generate revenue from the chargers.

We also offer specialist solutions for Access Control, Cable Installation including data and fibre optic, CCTV, Computer Networks, Electrical fit outs, Electrical Installations including Distribution boards, re wiring, Lighting design and installation, Fire Alarms, Smoke Detectors and Carbon Monoxide detectors, Planned and Reactive Maintenance and Testing and Certification.



Supporting Your Business' EV Project, **Every Step of the Way.**

☐ www.trans-data-ev.com

LIME FINANCE SOLUTIONS OPENS NEW OFFICE IN MANOR ROYAL



Founder, David Farmer, decided to move Lime Finance closer to the heart of Manor Royal, taking on new office space from where they can better serve the local business and property market.

"In a finance world where everything is becoming more automated and AI is on the rise everywhere, we are finding that our clients value a conversation,

phone call or talking over a coffee more than ever.

There are few business or property finance proposals that are straightforward, there is always a niche or the client has something in particular they want to achieve.

This year we have seen a massive rise in businesses being offered the opportunity to purchase their existing premises, driven by landlords looking to sell and recognising that their best buyer is the existing tenant. This in turn gives businesses more security, control and a valuable asset to hold.

Last year we became one of the first commercial brokers in the UK to get our industry body's 'Assured' kitemark which is testament to doing things right. Now, having new premises where we can meet clients and we can

talk face to face is brilliant and we are delighted to have this in the middle of Manor Royal"

Since 2012 Lime Finance have worked with countless businesses and property professionals to finance their businesses, property and development projects.

"It is key for us to play an active role locally and prove that finance can be done ethically and with a conscience. We plant a tree for every deal we complete and this year have been delighted to support Crawley Open House. I hope that being at the heart of Manor Royal gives us more opportunities to engage locally and provides our clients with easier access to quality, independent and unbiased commercial borrowing"

☐ www.limeconsultancy.net

HARWOODS

Here at Harwoods Land Rover, we have the exclusive First Edition Range Rover Sport SV in our showroom.

The SV elevates the sporting attitude, dynamic capability, and assertive presence of the Range Rover Sport to new heights. The new 4.4-litre twin-turbo V8 engine makes this the fastest Range Rover yet, reaching 62mph in 3.9sec and with a top speed of 180mph. As the most powerful and dynamic model yet, it seamlessly combines supreme performance and dynamism with the luxury, refinement, and sleek design characteristic of the Range Rover brand. Equipped with world-first hydraulic interlinked 6D Dynamics air suspension featuring



pitch and roll control, it maintains a nearly level stance even during intense acceleration, braking, and cornering maneuvers.

Harwoods Jaguar Land Rover Crawley are also thrilled to announce a new partnership with Cottesmore Hotel Golf & Country Club, commencing on July 1st, 2024. Situated just outside Pease Pottage, Cottesmore offers a vibrant country club membership, luxurious hotel accommodations,

and an ideal Wedding venue space. Harwoods and Cottesmore are both establishments that are family-owned businesses, currently under the stewardship of their third generation of family leadership. There are many exciting upcoming events, including the annual Golf Pro Am tournament and immersive driving experience days.

📄 www.harwoods.co.uk

CHARLIE'S DELI - BREAKFAST, BRUNCH & LUNCH

Charlies Deli & Coffee House opened in March 2009 as a modern take on London's original Tea Houses, places where business people met to discuss a deal and have a break from their day.

Since opening, Charlies Deli has been a stalwart in the Manor Royal community, offering great breakfasts, brunches and lunches and also have fantastic meeting and corporate offers too.

Manor Royal has changed over the past 15 years that Charlie's Deli has been open and the Business District continues to grow. Charlie's Deli has constantly evolved and moved over that time to reflect the growing success of Manor Royal.

"From extending our opening hours to expanding our vegan menu, providing catering services for businesses, we have always evolved to reflect the needs of the Manor Royal community", says owner Jacqueline.

"We have an exceptional staff team here at Charlie's Deli, many of whom have been with us for years. From creating our delicious menus to providing a first-class customer experience, we are proud to be at the heart of Manor Royal".

Charlie's Deli is a favourite for breakfast, brunch and lunch on Manor Royal for hundreds of people every week, but don't just take their word for it...

"First time visiting here and it's fantastically priced for the quality of food you receive. The guys working there are so friendly and helpful!" - Google

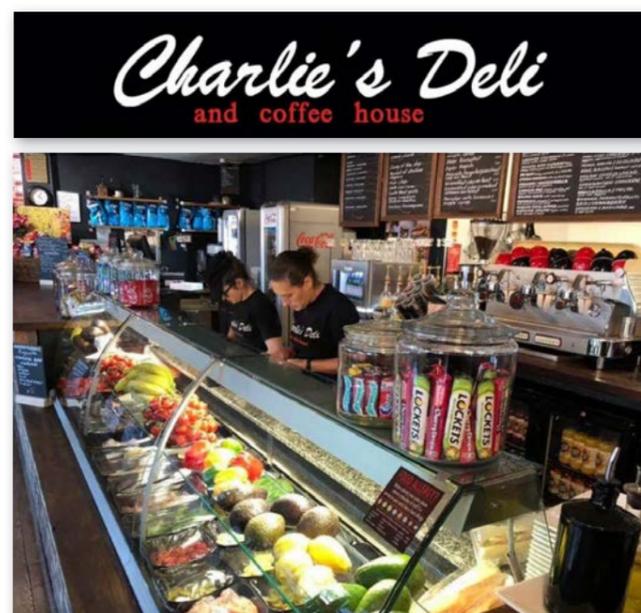
"Friendly service, great food. We have the pancake bacon

and maple syrup... it was great... bacon layered between the pancakes... yum!" - Google

Charlie's Deli is open every day on Gatwick Road, Monday to Friday 7am - 4pm, Saturday and Sunday 8:30am to 4pm.

And until the end of the year, Charlie's Deli is offering an exclusive offer to anyone who works on Manor Royal. Free tea or coffee with every made-to-order Deli Sandwich or Salad.

📄 www.charlies-deli.co.uk



ELEKTA'S EXPANSION IN MANOR ROYAL

By Karen Dunn - www.sussexexpress.co.uk

Plans for Elekta to build three commercial buildings in Fleming Way have been approved by Crawley Borough Council. The application for their Linac House site was given the nod by the council's planning committee.

Rory Joyce, of Brunel Planning, said the development would 'support the continued economic growth of both Manor Royal and Crawley'.

He added: "The proposal is for the phased redevelopment of the site to ensure that all three of the new buildings are comprehensively planned, so each phase will be able to operate successfully within the overall site."

The first phase is for the demolition and redevelopment of Linac House, which has been vacant since March 2018.

Mr Joyce said the first phase had been 'specifically designed to meet Elekta's urgent need to further improve their operation here in Crawley'.

Elekta designs, manufactures and sells technology for the treatment of cancer. It's Crawley campus is the largest in the world.

The other two buildings would be warehouses for storage and distribution use, though no businesses have yet been lined up to move into them.

He added that the existing access to the site from Fleming



Way would be 'widened and improved'.

Dee Mathieson, managing director of Elekta in the UK, said: "We're the only European-based company dedicated to radiation therapy treatment, machine development and distribution. We want to stay in the UK despite the challenges that we've faced with Brexit and the cost of doing business here."

Elekta has been in Crawley for more than 60 years and Ms Mathieson said the application was 'absolutely key' to the company staying in the UK.

📄 www.elekta.com

NEW PLANS FOR CRAWTER'S BROOK PEOPLE'S PARK

Plans for further enhancements to Crawter's Brook People's Park in Manor Royal BID have been submitted to Crawley Borough Council for planning consent.

Supported by the Crawley Town Deal, this project will introduce new additional seating and points of interest based on the story of Manor Royal it's businesses and people.

The creation of a "Lost Woodland Gallery" will be sympathetic to the natural setting of the area while improving the experience of the people that use it for respite, exercise, contemplation and alfresco meetings.

This new investment helps us to augment and realise the original vision for this space and connects with the arts and heritage inspiration for other small park areas throughout

Manor Royal BID so that no one is more than a five minute walk away from decent outdoor space.

📄 www.manorroyal.org/mystory



NEW MANOR ROYAL TRAINING PROGRAMME - OUT NOW

Phase 18 of the Manor Royal BID training programme, delivered in partnership with Crawley College, runs between November 2023 and April 2024 providing high quality training at heavily discounted rates.

Book now at www.manorroyal.org/training

PEOPLE'S PARTNERSHIP - COMMITTED TO MANOR ROYAL

People's Partnership has committed to remain in Manor Royal and has expanded its offices by taking a new lease on the whole of the Manhattan Building situated within Crawley Business District.

The circa 27,000 sq.ft building is now entirely occupied by People's Partnership and has the benefit of only being a few minutes' walk away from their main head office building close to London Road.

Tim Hodges, of Altus Group, acted for the Landlords in the lease restructuring and said "The decision of People's Partnership to extend the lease and expand into the whole of the Manhattan Building demonstrates the continuing appeal of Manor Royal to office occupiers, which will only continue with the fantastic work of the Manor Royal BID team as they further develop new amenities and facilities across the park."

The building has an excellent EPC rating of A. The new agreement included the Landlord paying for the installation of EV car charge points, which were required by People's Partnership in accordance with its ESG strategies.

Rachel Thomas, Head of Workplace for People's Partnership said: "We've seen unprecedented levels of growth over the last five years. Our new lease on the Manhattan



Building underlines that continuing growth, as well as a commitment to both Manor Royal and helping to improve the environment."

☐ www.peoplespartnership.co.uk



CALL FOR DIRECTORS

Who keeps the Manor Royal BID on track? The BID Board does, and we are looking for volunteers who are prepared to get involved.

The Board is made up of people from Manor Royal businesses who are committed to ensuring the BID delivers its five-year Business Plan and makes the Business District the best place it can be to work and to trade.

These are voluntary positions and require a commitment of between four to six meetings per year.

If you're interested, get in touch with Steve, our Executive Director, for a chat. steve@manorroyal.org

This is not goodbye!

After a combined total of 18 years, we celebrate the commitment of two of our BID Directors who have recently stood down from the Board but who remain keen supporters of the Manor

Royal BID and its mission to improve the trading and working environment.

Michael Deacon-Jackson is well known in the area as Director of Manor Royal based property agency FTD Johns. Michael was one of the original directors of the Manor Royal BID when it was first created in 2013 and was one of three directors who passed 10 years of service to the BID.



Tony Maynard became director of the BID in 2016. An enthusiastic advocate for the changes the BID has delivered, Tony works as the Facilities and Property Manager at CGG where he has worked since 1981, so well placed to understand the need for improvement.

We thank both Michael and Tony for their outstanding commitment over the years and look forward to seeing them at a future Manor Royal event.

Meet the Board at
☐ www.manorroyal.org/meet-the-board/

EVC - a great team effort

EVC has been out and about with Sussex Wildlife Trust, ridding Crawley's woods of the invasive plant species - Himalayan Balsam. As one of the UK's most invasive weed species, it's important to keep it in check to maintain biodiversity.

Thanks to a team effort, EVC cleared a whole area of Himalayan Balsam in Crawter's Brook People's Park on Manor Royal, a woodland area right next to the EVC HQ!

It's not what their usual workday looks like, that's for sure!

www.evc.co.uk



IT Document Solutions Sponsors the Starr Trust Golf Day

Sussex businesses gathered for the Starr Trust's 13th Annual Golf Day at the prestigious Mannings Heath Golf & Wine Estate, raising over £7,000 to support young people in Sussex.

A total of 23 teams (92 golfers) participated, with Pavilion Heating emerging as the winning team and IT Document Solutions securing 2nd place.

Following the tournament, participants generously contributed to a raffle and silent auction before enjoying a delicious BBQ dinner on the sunny terrace overlooking the Championship waterfall course. Sponsors included IT Document Solutions, Webtrends Optimize, Gardner & Scardifield, EMC Management Consultants, Carpenter Box, Pavilion Heating, Servo Private Wealth, and Seico Group.

www.itdocumentsolutions.com



Happy Anniversary

In July Chris Oxlade completed five years with the Manor Royal BID. Before taking up his position as Marketing Lead with the BID, Chris is perhaps best known for being a popular presenter for twenty years with Radio Mercury, who at one time were based on Manor Royal. Since joining the BID he has overseen the design and launch of our new website, which he manages, a complete refresh of Manor Royal News and the eBulletin as well as playing a key role in helping to secure a third five-year for the Manor Royal BID.

Thank you Chris and happy anniversary.



Double appointment at FASTSIGNS

Manor Royal-based FASTSIGNS Crawley has strengthened its growing team with two new appointments that will see it continue to expand its female-led business.

Led by co-owner, Melanie Martinez, the two appointments will include Michele Hendry, who takes on the role of office manager and Athena Kolyos as sign maker, both of whom help to take the total number of female employees at the centre, based on Manor Royal Road, to four.

www.fastsigns.co.uk/crawley



Intergo Group's John Bardsley Announced as New Trustee to Newstraid Charity



The InterGo Group is pleased to announce the appointment of its Group Managing Director, John Bardsley, to the Board of Trustees

for news industry charity, NewstrAid Benevolent Fund. John has a long association with the charity, and has more recently served as Chairman of the Surrey and Sussex Area Committee.

Commenting on his appointment, John says, "I am delighted to be joining the NewstrAid Board of Trustees. The charity provides invaluable support to people who work or have worked in the sale and distribution of newspapers and magazines and require a helping hand. It is both a pleasure and an honour to have the opportunity to put something back

into the industry and support those in need."

Chief Executive Officer, Neil Jagger, commented, "The Trustees and I are delighted to welcome John to our Trustee Board. John brings a wealth of knowledge gained during his career in the newspaper and magazine industry. He carries on a strong Bardsley tradition as his late father, Jeff, was a previous Trustee Board Chairman. I very much look forward to John's positive contribution to the future success of NewstrAid."

www.newstraid.org.uk

RENTOKIL INITIAL - PRINCIPAL PARTNER OF CRAWLEY TOWN FOOTBALL CLUB



Crawley Town Football Club has announce an agreement with Rentokil Initial plc to become the club's principal partner for the 2024/25 season, underpinning the Crawley-based firm's commitment to the local community.

Rentokil Initial, which has its global headquarters and a world-leading innovation and training centre based in Manor Royal, employs around 250 people in the local area.

www.rentokil.co.uk



Rentokil Initial

Exciting news for Supra Design

Crawley Borough Council has approved grant support for Supra Design's 2024-25 ambitious growth plans. This recognition highlights our commitment to West Sussex, particularly Crawley and Gatwick as they expand their presence at their headquarters in Manor Royal.

The grant awarded by the Crawley Borough Council will empower them to strengthen their regional relationships and marketing efforts. Supra Design plan to use these funds to develop engaging campaigns that promote Supra Design within the local business community. Additionally, the grant will facilitate valuable networking opportunities with local

businesses. These connections will enable the team to build a stronger network and offer exceptional design services throughout the region.

Supra Design is dedicated to creating local employment opportunities. As they expand, they will be actively recruiting talented individuals to join the team. This not only strengthens the company but also contributes to the economic growth of Manor Royal and the surrounding area.

The company is incredibly grateful for the support of Crawley Borough Council. This partnership allows Supra Design to continue creating luxury, innovative and no ordinary design solutions! While fostering a positive

impact on the local community. Stay tuned for exciting developments as we embark on this new chapter of growth!

www.supradesign.co.uk



The Manor Royal BID has digital advertising screens at key locations around the Business District to help businesses promote and to convey important messages to companies, visitors and employees, supported by the Crawley Growth Programme.

Usually the preserve of big brands with big budgets, the Manor Royal Digital Screens make getting noticed affordable.

Approximately 2 million vehicles pass through the area each month - that's 24 million vehicle movements every year, plus thousands of bus passengers, cyclists and those on foot.

Find out more at www.manorroyal.org/digitalsigns

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MANOR ROYAL BID EVENTS 2024

MANOR ROYAL BID PEOPLE CONFERENCE

Thursday 26 Sep 2024

The **Manor Royal People Conference** is designed for Manor Royal business owners, company managers and HR professionals who want to build and lead teams that are motivated for success.

The theme is **Creating caring, considerate and inclusive workplaces**, featuring 'Neurodiversity in the Work Place' with Emma Owen, Neurodiversity Consultant at Thriiver, 'Considerate Commerce' with Daran Bennett, Chief Executive - The RPD Foundation, Q & A Session with a panel of the Key Note Speakers and a free lunch.

www.manorroyal.org/events



MANOR ROYAL BID 'MOVE IT' FREE ROADSHOW

Wednesday 18th September 2024 -
12:30 pm to 2:00 pm

Virgin HQ (VHQ) in Crawley Business Quarter off Fleming Way

"Move it" has launched on Manor Royal - find out more at our FREE Move It Roadshow!

The "Move It" initiative promotes sustainable and healthy transportation options for anyone working on Manor Royal.

- Get your bike checked for free with Dr Bike
- Find out how to save money on your commute with easit
- Get a free health check from the Crawley Wellbeing Team
- Find out about the best way to get to work with Metrobus
- Have your bike security stamped and registered by Sussex Police
- Find out about the benefits of the Move IT project
- and more...



MANOR ROYAL MATTERS 2024 INCLUDING THE MANOR ROYAL BID AGM, ANNUAL REVIEW AND SHOWCASE

Wednesday 6th November - 9:00 am to 1:30 pm
Crowne Plaza Hotel, Langley Green



We are pleased to announce our key note speaker is Peter Lamb, MP for Crawley. The event features breakout sessions, including, Security

Matters with Katie Bourne Sussex Police and Crime Commissioner and Biodiversity Matters.

You can also find out how the BID Levy and other funds have been invested, what has been delivered, what has changed and the election of BID Directors.

www.manorroyal.org/events

MANOR ROYAL BID CHRISTMAS EVENT

Wednesday 4th December

Virgin Headquarters, Crawley Business Quarter, off Fleming Way.

This is the highlight of the BID's social calendar and provides an opportunity to meet with fellow Manor Royal business owners and directors, and talk with BID Members, in a fun and informal way.

The evening will start with a sparkling drinks reception, followed by canapes, while Christmas classics play to get you in the festive mood!

You'll be in with a chance to play some games, win some amazing prizes and raise funds for charity.

www.manorroyal.org/events



Be part of it!

KEEP IN TOUCH

Got something to share or promote?

Email chris@manorroyal.org

Discover more about the Manor Royal Business Improvement District:

www.manorroyal.org

 Manor Royal BID

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 Manor Royal BID

SAVE THE DATES

Manor Royal Matters 2024 Including the Manor Royal BID AGM, annual review and showcase
Wednesday 6 November 2024

Manor Royal Christmas Event
Wednesday 4 December 2024
Exclusively for Manor Royal companies,
a night to relax, socialise and have fun!

FOR DETAILS OF ALL OUR EVENTS, SEE THE EVENTS PAGES ON OUR WEBSITE: www.manorroyal.org/events

Unit 38, Basepoint Business Centre, Metcalf Way, Manor Royal Business District, Crawley RH11 7XX Tel: 01293 813 866